



Dear Sir / Madam,

We would like to introduce ourselves as '**ACE INFOTECH**' (Soon to be **Private Limited**), a name synonymous with IT Automation, Solutions, Infrastructure & FMS (Facility Management Service).

ACE INFOTECH are able to stand up to our 4 point motto since the Inception:

1 Reliable Delivery 3. Prompt, Consistent & Continuous Service/Support 2 High Product Reliability 4. Cost Effective customized Solution

With comprehensive product ranges, customer-centric design services, a prompt support network, **ACE INFOTECH** is your most trustworthy partner to empower numerous innovations in the connected e-World.

ACE INFOTECH provides complete solution to all your business needs. **ACE INFOTECH** Partnering with leading and Innovative brands. AI is your long term trusted partner to provide **PCs, SERVERS, LAPTOPS, HIGH END GRAPHIC WORKSTATIONS Operating Systems** from **MICROSOFT & LINUX & other various software**. True, reliable cost effective Antivirus products to ensure trouble free operations.

ACE INFOTECH provides complete Automation, Infrastructure Manage, FM, Consultancy and ACE Remote Managed Services.

ACE INFRASTRUCTURE MANAGEMENT SERVICES

ACE Infrastructure Management Services provide solutions for all IT management through operations, transformation, consulting services and a range of supply chain solutions across various platforms. Solutions based on each client's unique requirements. We helps our clients improve operational and cost efficiency, reliability, security and continuity through select service modules.

FACILITY MANAGEDMENT SERVICE (FMS)

ACE INFOTECH Facility management services are based on SLA model and are aimed for high infrastructure availability, better performance and higher security perspectives. FM incorporates frequent Services checks along with audits for the service deliverables when handling large and complex technology infrastructures.

The services are combinations of onsite and offsite service delivery module to ensure that we meet customer requirements cost-effectively.

ACE REMOTE MANAGED SERVICE

We offer Remote Managed Service. This includes Server, Desktop management, Patch management, software installation and updates, server maintenance and configuration changes, diagnosis and monitoring of availability problems, Network monitoring, management - everything you need to achieve the performance you are looking for.

Our Mission & Vision – Always meet customers Any & Every IT requirement.

Please find enclosed catalogues for your reference, your comments on our latest product line and enquiry after evaluation would be highly appreciated.

Sincerely,

For **ACE INFOTECH**,

Kalpesh Shah

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Computer Peripherals & Maintenance

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